



Quest for Active Communities

Sport Development has been renamed as Active Communities, with Active Communities Quest 2016 being launched 1st August 2016.

Quest is the nationally recognised improvement and quality assurance tool for the leisure and sport sector and has been re-designed to promote and support efficient and effective delivery and promote best practice.

To develop Active Communities Quest 2016, Quest has worked closely with all those involved in the development of sport and physical activity to meet the challenges and opportunities presented by the new Government Strategy for Sport.

Quest 2016 Changes

Self-Assessment

It will now be required that all teams going through an Assessment or Directional Review will need to complete a Self-Assessment Wheel and send through to the Assessor a week before the Assessment or Directional Review. The wheel can be found on the Quest website www.questnbs.org.

County Sports Partnerships and Clients taking the Sport for Development Model should use self-assessment models designed by CSPN and Substance respectively (details are provided on their Website)

Assessment

The core modules are changing from 8 to 7 to allow more time on each module. These 7 core modules make up an Entry Assessment and Day 1 of a Plus Assessment. They are as follows:

- People 3. People & Skill Development
- Purpose 8. Continuous Improvement
- Purpose 9. Outcomes for Active Communities
- Delivery 2. Partnership and Collaboration (Previously titled Partnerships)
- Delivery 3. Quality Assurance (Previously titled Policies, Procedure and Standards)
- Delivery 4. Insight & Marketing
- Delivery 5. Increasing Participation & Engaging with the Inactive

For a Plus assessment, teams can select 4 choice modules from any of those listed on the Module Index (Gplus and Splus). Teams must also select a 5th module that is non-scored from the following list:

- Gplus 10. Engaging with Disabled People
- Gplus 13. Engaging with Children 0 – 11 years
- Gplus 23. Engaging with Young People 12 – 19 years
- Gplus 25. Engaging with the Voluntary Sector
- Gplus 30. Safeguarding
- Gplus 31. Getting the Inactive Active

All module guidance will be available from the Quest website in July. The Quest 2016 Assessment will be offered alongside the current Quest 2014 version for all teams due a renewal in August, September and October. Teams that are due a renewal November onwards will only be able to select a Quest 2016 assessment.

Quest Outcomes

- Helps you be “great by choice” in an ever changing world
- Helps you focus on “the main thing” and helps you deliver “on purpose”
- Helps you show your contribution to effective local delivery of sport and physical activity, to show your quality with regard to the new commissioning agenda and to show your impact with the emerging focus on payment by results in mind
- Helps you develop productive and engaged people and build an effective team with the future in mind.

Why Quest?

Quest provides Clients with:

- ✓ An independent review of the service
- ✓ A check and challenge process for teams
- ✓ An opportunity to benchmark and compare with best practice in the sector
- ✓ An opportunity to have the quality of your work recognised and nationally accredited
- ✓ A process by which leaders can assess what “Good/Great” looks like and how you measure up.

Quest has been an essential improvement tool to Greater Sport. Going through the modules and utilising the assessor as a critical friend it has helped us recognise our strengths and challenge our thinking to where we can improve and push the boundaries to be excellent.

Matt Johnson, Deputy Chief Executive, Greater Sport

Types of Assessment

Active Communities Quest Entry

- Assessed against the 7 core modules
- Can achieve the Registered banding
- Cost is £850 (plus VAT)

Active Communities Quest Plus

- Assessed against the 7 core modules plus 5 choice modules. One of the choice modules is selected from a set list
- Can achieve Satisfactory, Good, Very Good and Excellent bandings
- Cost is £1350 (plus VAT)

Active Communities Quest Stretch

- Team must achieve Excellent in their previous Plus assessment
- Currently undergoing a review, if you are interested in being a pilot please contact the Quest team
- Cost is £1950 (plus VAT)

Combo Assessment

Organisations can have a Facility and a Sport Development team assessed together under a Combo Assessment.

- Year 1 consists of a Mystery Visit and a 3-day Assessment across core Facility and Activity Communities modules plus a selection of choice modules
- Year 2 has a NBS survey, Unannounced Review, Partnership Survey and an Improvement workshop
- Cost is £2500 (plus VAT) for year 1 and £1400 (plus VAT) for year 2.

Quest NBS is managed by Right Directions in partnership with Leisure-net Solutions Ltd.

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